A Wake-up Call for SATCOM Security

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Executive Summary

Satellite Communications (SATCOM) play a vital role in the global telecommunications system. IOActive evaluated the security posture of the most widely deployed Inmarsat and Iridium SATCOM terminals.

IOActive found that malicious actors could abuse all of the devices within the scope of this study. The vulnerabilities included what would appear to be backdoors, hardcoded credentials, undocumented and/or insecure protocols, and weak encryption algorithms. In addition to design flaws, IOActive also uncovered a number of features in the devices that clearly pose security risks.

The findings of IOActive’s research should serve as an initial wake-up call for both the vendors and users of the current generation of SATCOM technology.
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Key Takeaways

IOActive researchers conducted the initial phase of an internal SATCOM research project from October–December 2013. This phase focused on analyzing and reverse engineering the freely and publicly available firmware updates for popular SATCOM technologies manufactured and marketed by Harris, Hughes, Cobham, Thuraya, JRC, and Iridium. The key takeaways from this phase include:

- Multiple high risk vulnerabilities were uncovered in all SATCOM device firmware studied by IOActive. These vulnerabilities have the potential to allow a malicious actor to intercept, manipulate, or block communications, and in some cases, to remotely take control of the physical device.

- IOActive is currently working with government CERT Coordination Center and the vulnerable vendors to help remediate all security findings uncovered in this phase of IOActive research.

- Specific details needed to replicate or test for the vulnerabilities discovered in this phase will not be disclosed publicly until the latter half of 2014—allowing time for the relevant fixes to be developed and deployed.

- The classes of vulnerabilities uncovered by IOActive researchers included hardcoded credentials, undocumented protocols, insecure protocols, and backdoors.

- IOActive recommends that SATCOM manufacturers and resellers immediately remove all publicly accessible copies of device firmware updates from their websites if possible and strictly control access to updates in the future. While this is not a component of a remediation strategy, it may hinder other entities from uncovering the same or future vulnerabilities.
Introduction

During the last few months we have witnessed a series of events that will probably be seen as a tipping point in the public’s opinion about the importance of, and need for, security. The revelations of Edward Snowden have served to confirm some theories and shed light on surveillance technologies that have long been restricted.

When it comes to security, it is no longer acceptable to rely on perceptions. It is time to clearly define all of the technical elements required to properly determine if a system is secure or insecure. IOActive is committed to achieving this goal by analyzing the security posture of the entire supply chain, from the silicon level to the upper layers of software.

Satellite Communications (SATCOM) play a vital role in the global telecommunications system. We live in a world where an ever-increasing stream of digital data is flowing between continents. It is clear that those who control communications traffic have an upper-hand. The ability to disrupt, inspect, modify, or re-route traffic provides an invaluable opportunity to carry perform surveillance or conduct cyber-attacks.

Terrestrial network infrastructures are subject to physical limitations and simply cannot meet the needs of certain activities. To fill this gap and provide improved performance, there are multiple satellite constellations orbiting the Earth. These networks are responsible for, among other things, allowing people in remote locations to access the Internet, helping vessels and aircrafts operate safely, and providing the military and emergency services with critical communication links during armed conflicts or natural disasters.

Sectors that commonly rely on satellite networks include:

- Aerospace
- Maritime
- Military/Governments
- Emergency services
- Industrial (oil rigs, gas, electricity)
- Media

Types of SATCOM Infrastructure

SATCOM infrastructure can be divided into two major segments, space and ground. Space includes those elements needed to deploy, maintain, track, and control a satellite. Ground includes the infrastructure required to access a satellite repeater from Earth station terminals.

Earth station terminals encompass the equipment located both on the ground and on airplanes and ships; therefore, this segment includes air and sea. This specific portion of the ground segment was the focus of our research. IOActive’s goal was to provide an initial evaluation of the security posture of the most widely deployed Inmarsat and
Iridium SATCOM terminals. We analyzed devices used to access the following services:

**Inmarsat-C**
This maritime communication system provides ship-to-shore, shore-to-ship, and ship-to-ship services. Its store-and-forward capabilities make possible to use it for telex, fax, data or email. It is a key part of the Global Maritime Distress and Safety System (GMDSS), an internationally agreed-upon set of procedures, types of equipment, and communication protocols intended to increase safety and ensure a rapid and automated response from authorities and emergency services in the event of a marine distress. The international convention for Safety of Life at Sea (SOLAS) makes GMDSS-compliant equipment mandatory on all merchant vessels with more than 300 Gross Tonnage (GRT).

**VSAT**
Very Small Aperture Terminal (VSAT) systems use satellite transponders, usually operating at C-band and Ku-band, to transmit data, video or voice.

**BGAN**
Broadband Global Area Network (BGAN) is a global Satellite Internet and voice network. Built-in security options make this service suitable for military operations.

**BGAN M2M**
This global, two-way IP data service is designed for long-term machine-to-machine (M2M) management of fixed assets. It is popular in the Industrial Control Systems (ICS) sector as well as for SCADA applications.

**FB**
FleetBroadband (FB) is an IP-based, broadband data and voice maritime satellite system used for operational and crew communications. Modern navigation systems installed on ships, such as Electronic Chart Display and Information System (ECDIS), may rely on the data connection provided by this service to operate properly. An ECDIS is a computer-based navigation information system that complies with International Maritime Organization (IMO) regulations and can be used as an alternative to paper nautical charts.

**SwiftBroadband**
This is an IP-based broadband data and voice aeronautical satellite system. It has been approved by the International Civil Aviation Organization (ICAO) for aircraft safety services, playing an important role within the Future Air Navigation Systems (FANS).

**Classic Aero Service**
This is an aeronautical satellite communication system intended for voice, fax, and data. It includes the following services:

- **Aero H** Multi-channel voice, 10.5kbps fax and data, delivered via a high-gain antenna within the satellites' global beams. ICAO approved for safety services.
• **Aero H+** Multi-channel voice, 10.5kbps fax and data, delivered via a high-gain antenna within the spot beams of the Inmarsat-3 satellites and the full footprint of the Inmarsat-4 Atlantic Ocean Region (AOR) satellite, at a lower cost per connection. ICAO approved for safety services.

• **Aero I** Multi-channel voice, 4.8kbps circuit-mode data and fax, delivered via an intermediate-gain antenna. Also supports low-speed packet data. Available in the spot beams of the Inmarsat-3 satellites and the full footprint of the Inmarsat-4 AOR satellite. ICAO approved for safety services.

• **Mini M Aero** Single-channel voice, fax or 2400bps data, for general aviation and smaller corporate aircraft.

**Scope of Study**

Due to multiple constraints of our initial research scope, it was not feasible to acquire each target device. In most cases, IOActive conducted this research without physical access to the actual equipment. Instead, we performed static firmware analysis by reverse engineering all of the devices. Our research was not intended to stress the software in search of common memory corruptions, but rather to understand the devices' native security strengths and weaknesses.

IOActive found that all devices within the scope of this research could be abused by a malicious actor. The vulnerabilities we uncovered what would appear to be multiple backdoors, hardcoded credentials, undocumented and/or insecure protocols, and weak encryption algorithms. These vulnerabilities allow remote, unauthenticated attackers to compromise the affected products. In certain cases no user interaction is required to exploit the vulnerability; just sending a simple SMS or specially crafted message from one ship to another ship would be successful for some of the SATCOM systems.

In addition to design flaws, IOActive also uncovered deliberately introduced features in the devices that clearly pose security risks.

IOActive researchers continue to work with CERT Coordination Center and SATCOM vendors to help mitigate these vulnerabilities. All technical details, including the disassembled code, are provided to the appropriate affected entities to help verify findings and progress remediation. This document explains how attackers could leverage these vulnerabilities to perform different kinds of attacks. Every scenario is based on vendor-provided documentation as well as real-world deployments.
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Impact
Table 1 summarizes the types of vulnerabilities IOActive uncovered during this research phase. The threats posed by these vulnerabilities deserve calm, measured analysis. That said, from a technical perspective, it is not wise for commercial entities to downplay the severity of the risks to businesses dependent upon the integrity and secrecy of such communications. As explained in the introduction, some of the services these products access are critical from a safety perspective. As such, it is important to define what exploits can and cannot be launched using the products’ weaknesses.

Vulnerability Classes

Backdoors
Mechanisms used to access undocumented features or interfaces not intended for end users.

Hardcoded Credentials
Undocumented credentials that can be used to authenticate in documented interfaces expected to be available for user interaction.

Insecure Protocols
Documented protocols that pose a security risk.

Undocumented Protocols
Undocumented protocols, or protocols not intended for end users, that pose a security risk.

Weak Password Reset
Mechanism that allows resetting other's passwords.
Attack Scenarios Against Harris BGAN Terminals

Both land portable and land mobile Harris BGAN terminals are intended for use by the military sector. The main purpose of these terminals, such as the RF-7800B, is to provide enhanced tactical radio network capabilities. They are used in conjunction with software-defined radios (SDRs), such as the FALCON III® AN/PRC-117G SDR shown in Figure 2.

When the RF-7800B BGAN terminal is combined with the AN/PRC-117G SDR, the terminal operates simultaneously with the ANW2 waveform, providing beyond-line-of-sight (BLOS) communications. The system provides range extension of ANW2 networked data.

Harris’ documentation contains a practical example:

For example, consider an attack on a convoy in the mountains. Such an event requires an immediate reaction from many different units. Previously, this response was pieced together through fragmented systems.

By leveraging a network of AN/PRC-117G radios, commanders would be able to launch and coordinate an immediate response using some or all of the following applications:

- **Streaming video**: Commanders would be able to analyze reconnaissance feeds from cameras, both on the ground and in their air, to plan their response.
- **Legacy interoperability**: Quick Reaction Force teams would be able to call for close-air support for a counter attack.
- **Text messaging**: Convoy personnel would be able to send details via text messaging, limiting confusion and removing traffic from voice networks.
- **Satellite communications**: The radio will support reach-back capability through satellite communications to connect warfighters to brigade headquarters.”
This example matches Harris’ tactical schema, shown in Figure 3.

The vulnerabilities IOActive found in the RF-7800B terminal allow an attacker to install malicious firmware or execute arbitrary code. A potential real-world attack could occur as follows:

1. By exploiting the vulnerabilities listed in Table 1, an attacker injects malicious code into the terminal. Malware running on an infected laptop connected to the terminal, as shown in Figure 4, could deploy this payload.
2. The malicious code uses the built-in GPS to obtain the coordinates where the system is located. This would allow the attacker to compare the system’s position with a fixed area (target zone) where an attack from enemy forces is planned.

3. If a Packet Data Protocol (PDP) context is detected or the system enters the target zone, the malicious code disables communications or even damages the terminal.

4. The ability of the victims to communicate vital data or ask for support to perform a counter-attack is limited or even cut off. In the worst-case scenario, loss of lives is possible.

This kind of equipment is common within the forces of the North Atlantic Treaty Organization (NATO).
Attack Scenarios Against Hughes BGAN M2M Terminals

Figure 5: Hughes 9502 BGAN M2M Antenna and Indoor Unit

According to Hughes’ BGAN M2M Operational Scenarios document, the satellite user terminal (UT) can be controlled remotely via SMS messages or AT commands as shown in Figure 6 and Figure 7.

Figure 6: Remote Control of the Hughes BGAN M2M UT via SMS

Figure 7: Remote Control of the HUGHES BGAN M2M UT via AT Commands
As Figure 7 illustrates, AT commands can be sent using Smart Terminal Equipment (TE) controlled via the IP pipe over the PDP context.

The following two scenarios describe how an attacker could compromise the UT by exploiting the vulnerabilities listed in Table 1.

**Scenario One**
An attacker with access to the Smart TE, either directly or via malware, could exploit the ‘admin code’ backdoor when ‘Enhanced Security’ is activated. The attacker could also leverage the undocumented ‘Zing’ protocol.

**Scenario Two**
An attacker already knows the Mobile Subscriber Integrated Services Digital Network-Number (MSISDN) and International Mobile Station Equipment Identity (IMEI) of the UT. By generating the backdoor ‘admin code’, an attacker can send an SMS containing an encapsulated AT command to install malicious firmware.

According to Inmarsat's Channel Sales presentation, the Hughes 9502 BGAN M2M is deployed in six target markets: smart grid, SCADA, pipeline monitoring, well head/pump monitoring and control, remote ATM/POS, and environmental monitoring.

A successful attack against Hughes BGAN M2M terminals can have the following impacts:

- Fraud
- Denial of service
- Physical damage
- Data spoofing
Attack Scenarios Against Cobham BGAN Terminals

More than two-thirds of the Inmarsat satellite terminals currently in use belong to the Explorer family, manufactured by Cobham (formerly Thrane & Thrane). An attacker can take complete control of these devices by exploiting a weakness in their authentication mechanism using either direct access or scripted attacks (malware).

Cobham Explorer terminals are deployed in multiple sectors. Attacks against these communication devices would have different impacts depending on the specific application. The following images below come from the documentation that vendors and integrators provide to illustrate case studies.

Figure 8: Military Use

Figure 9: Emergency Services and Field Operations
Scenario: Personal Communications for the Military as Attack Vector

Historically, tracking the position of military units has provided the adversary with vital information about the units’ objectives and tactical approach. If a member of a unit was targeted with a client-side exploit while browsing the Internet during personal communications time, an attacker would be able to install malicious firmware in the terminal. The attacker’s code could then take advantage of the terminals’ built-in GPS receiver to leak its position in real-time.

There have been significant examples of this kind of exposure:

- **US Army: Geotagged Facebook posts put soldiers’ at risk**
- **The Israeli military cancelled a planned raid on a Palestinian village after one of its soldiers posted details of the operation on Facebook**
Attack Scenarios Against Marine VSAT and FB Terminals

The Cobham SAILOR 900 VSAT, Cobham Sailor FB and JRC JUE-250/500 FB terminals are both deployed on ships as part of a satellite communication system or an Inmarsat FB system, as shown in Figure 13.

Numerous services use the satellite link:

- Telephone, ISDN, SMS, and VoIP
- Broadband Internet
- Email and file transfer
- Multi-voice
- Video conferencing
- Safety 505 and red button
- Notice to mariners
- Maritime/port regulations
- ECDIS
- Vessel routing
- Cargo management
- Planned/Predictive maintenance
- Radio over IP (RoIP) via walkie-talkie
- VHF/UHF radio integration
- Crew welfare
- Telemedicine
- Tele-training/certification
- Weather forecasts

Compromising one of these terminals would give an attacker full control over all of the communications that pass through the satellite link.

**Scenario One: Navigation Charts**
The vulnerabilities in these terminals make attacks that disrupt or spoof information consumed by the on-board navigations systems, such as ECDIS, technically possible, since navigation charts can be updated in real time via satellite.

**Scenario Two: Operational Integrity**
The ability to control the satellite link of a vessel can be used to put the operational integrity of cargo vessels at risk. SATCOM links are often used to track the status and condition of container ships while in transit. This is especially important when transporting sensitive goods such as munitions or hazardous chemical products. The operational information enables the cargo’s owner to take proper action and address any potential situation.
**Attack Scenarios Against Cobham AVIATOR**

The Cobham AVIATOR family is designed to meet the satellite communications needs of aircraft, including those related to safety operations. Figure 14 illustrates a US military aircraft equipped with this product.

![Figure 14: US Air Force C-130J Super Hercules](image)

Aircraft safety is highly dependent on the redundancy and accuracy of on-board systems. When it comes to aircraft, software security is not an added value but a mandatory requirement. International certification authorities provide a series of standards which represent the industry consensus opinion on the best way to ensure safe software, such as the Radio Technical Commission for Aeronautics (RTCA) specification DO-178B or the European Organization for Civil Aviation Equipment (EUROCAE) ED-12B.

These regulatory standards define five levels of failure conditions, categorized by their effects on the aircraft, crew, and passengers:

- **Level A—Catastrophic**
  Failure may cause multiple fatalities, usually with loss of the airplane.

- **Level B—Hazardous**
  Failure has a large negative impact on safety or performance, reduces the ability of the crew to operate the aircraft due to physical distress or a higher workload, or causes serious or fatal injuries among the passengers.

- **Level C—Major**
  Failure significantly reduces the safety margin or significantly increases crew workload. May result in passenger discomfort (or even minor injuries).
**Level D–Minor**
Failure slightly reduces the safety margin or slightly increases crew workload. Examples might include causing passenger inconvenience or a routine flight plan change.

**Level E–No Effect**
Failure has no impact on safety, aircraft operation, or crew workload.

Software approved to levels A, B, or C requires strong certification involving formal processes for verification and traceability. Software approved to levels D or E is subject to a more 'relaxed' control.

Although the failure condition levels are intended to cover not only the software as a standalone entity, but also as part of a more complex system, some claim that there is room for improvement. The main concerns seem to be related to interactions between equipment at different levels.

IOActive was able to demonstrate that it is possible to compromise a system certified for level D that interacts with devices certified for level A, potentially putting the level A devices' integrity at risk.

The AVIATOR 700 system is available in two versions:

- AVIATOR 700 approved to RTCA specification DO-178B level E and DO-254 level E
- AVIATOR 700D approved to RTCA specification DO-178B level D and DO-254 level D

![Figure 15: AVIATOR 700 System Interactions](image-url)
Both versions of the AVIATOR 700 operate in complex systems with multiple interfaces to other systems on board; however, only the AVIATOR 700D level D is approved for safety purposes.

The vulnerabilities listed in Table 1 could allow an attacker to take control of both the SwiftBroadband Unit (SBU) and the Satellite Data Unit (SDU), which provides Aero-H+ and Swift64 services. IOActive found vulnerabilities an attacker could use to bypass authorization mechanisms in order to access interfaces that may allow control of the SBU and SDU. Any of the systems connected to these elements, such as the Multifunction Control Display Unit (MCDU), could be impacted by a successful attack. More specifically, a successful attack could compromise control of the satellite link channel used by the Future Air Navigation System (FANS), Controller Pilot Data Link Communications (CPDLC) or Aircraft Communications Addressing and Reporting System (ACARS). A malfunction of these subsystems could pose a safety threat for the entire aircraft.

Figure 16: The SDU (Level D) Interacts with the MCDU (Level A Component Present in the Cockpit)
**Attack Scenarios Against Cobham GMDSS Terminals**

GMDSS was briefly discussed in the description of Inmarsat-C services. The complete GMDSS regulation is defined in Chapter IV of the SOLAS convention. Under this international agreement, every GMDSS-equipped ship, while at sea, must be capable of:

- Transmitting ship-to-shore distress alerts by at least two separate and independent means, each using a different radio communication service
- Receiving shore-to-ship distress alerts
- Transmitting and receiving ship-to-ship distress alerts
- Transmitting and receiving search and rescue coordinating communications
- Transmitting and receiving on-scene communications
- Transmitting and, as required by regulation V/19.2.3.2, receiving signals for locating
- Transmitting and receiving maritime safety information
- Transmitting and receiving general radio communications to and from shore-based radio systems or networks subject to regulation 15.8
- Transmitting and receiving bridge-to-bridge communications

SOLAS establishes the type of radio communications systems that a ship needs, in order to be GMDSS compliant. This requirement depends on the ship’s area of operation as illustrated in Figure 17.

![Figure 17: Sea Areas for GMDSS Communication Systems](image-url)
There are four sea areas:

- **A1** An area within the radio telephone coverage of at least one VHF coast station in which continuous DSC alerting is available (20–30 nautical miles).
- **A2** An area, excluding the previous one, within the radio telephone coverage of at least one MF coast station in which continuous DSC alerting is available (approximately 100/150 nautical miles).
- **A3** An area, excluding A1 and A2, within the coverage of an Inmarsat geostationary satellite in which continuous alerting is available.
- **A4** An area outside sea areas A1, A2, and A3.

Cobham SAILOR 6000 is a GMDSS-compliant communications suite which provides the equipment specified by SOLAS.

The basic equipment includes:

- A VHF radio
- One SART if under 500 GRT, 2 SARTs if over 500 GRT
- Two portable VHF transceivers for use in survival craft if under 500 GRT, three if over 500 GRT
- A NAVTEX receiver, if the ship is engaged on voyages in any area where a NAVTEX service is provided
- An Inmarsat Enhanced Group Call (EGC) receiver, if the ship is engaged on voyages in any area of Inmarsat coverage where Marine Safety Information (MSI) services are not provided by NAVTEX or HF NBDP
- A 406 MHz Emergency Position-Indicating Radio Beacon (EPIRB)

Additional equipment includes:

1. **SAILOR A2 solution**
   - 1 SAILOR 630x MF/HF Control Unit
   - 1 SAILOR 62xx VHF Radio

2. **SAILOR A3 solution**
   - 1 SAILOR 630x MF/HF Control Unit
   - 1 SAILOR 62xx VHF Radio
   - 1 SAILOR H1252B USB/Parallel Printer
   - 1 SAILOR 6006 Message Terminal

3. **SAILOR A4 solution**
   - 1 SAILOR 630x MF/HF Control Unit
   - 1 SAILOR 62xx VHF Radio
   - 2 SAILOR H1252B USB/Parallel Printer
   - 2 SAILOR 6006 Message Terminal
   - 2 SAILOR 630x MF/HF Control Unit
   - 3 SAILOR H1252B USB/Parallel Printer
   - 3 SAILOR 6006 Message Terminal
IOActive found that the insecure ‘thraneLINK’ protocol could be leveraged to compromise the entire SAILOR 6000 communications suite, posing a critical threat to the ship’s safety. An attacker can install malicious firmware in order to control devices, spoof data, or disrupt communications.

The Ship Security Alert System (SSAS) is also impacted by the vulnerabilities IOActive discovered in the Inmarsat Mini-C terminal.

The SSAS is part of the International Ship and Port Facility Security (ISPS) code and contributes to the IMO’s efforts to strengthen maritime security and suppress acts of terrorism and piracy. In case of attempted piracy or terrorism, the ship’s SSAS beacon can be activated and appropriate law-enforcement or military forces will be dispatched. Once a SSAS alert has been triggered, the following protocol is applied:

- Rescue Coordination Centers or SAR Points of Contact for the country code the beacon is transmitting are discreetly notified.
- National authorities dispatch appropriate forces to deal with the terrorist or pirate threat.

As a result of the security flaws listed in Table 1, an attacker can remotely disable the SSAS by sending a series of specially crafted messages to the target ship. No user interaction is required.

An attacker successfully exploiting any of the SSAS and GMDSS vulnerabilities may be able to:

- Provide false information to trick crew into altering routes
- Spoof or delete incoming communications such as Distress calls from other ships, weather warnings, or any other EGC message
- Render devices unusable, effectively disrupting communications and leaving a vessel without the ability to interact with the outside world
- Remotely disable safety systems before attacking a ship
- In the worst-case scenario, loss of lives is possible.
Conclusion

Considering the sectors where these products are deployed and the affected vendors, the specific nature of the vulnerabilities IOActive uncovered is of great concern.

Coordinated disclosure is a basic principle of security research, particularly in such high-stakes cases. With the help of the CERT Coordination Center, IOActive initiated the process to alert the affected companies about the issues we had uncovered. Unfortunately, except for Iridium, the vendors did not engage in addressing this situation. They did not respond to a series of requests sent by the CERT Coordination Center and/or its partners.

The current status of the products IOActive analyzed makes it almost impossible to guarantee the integrity of thousands of SATCOM devices. Appropriate action to mitigate these vulnerabilities should be taken. Owners and providers should evaluate the network exposure of these devices, implement secure policies, enforce network segmentation, and apply restrictive traffic flow templates (TFT) when possible. Until patches are available, vendors should provide official workarounds in addition to recommended configurations in order to minimize the risk these vulnerabilities pose.

If one of these affected devices can be compromised, the entire SATCOM infrastructure could be at risk. Ships, aircraft, military personnel, emergency services, media services, and industrial facilities (oil rigs, gas pipelines, water treatment plants, wind turbines, substations, etc.) could all be impacted by these vulnerabilities.

The results of IOActive’s research should be a wake-up call for both the vendors and users of the current generation of SATCOM technology.
Acknowledgements
1. IOActive, Inc.
2. CERT Coordination Center [http://cert.org/]

References
Related CERT Coordination Center advisory [http://www.kb.cert.org/vuls/id/250358]

All images copyright their respective owners, as indicated
1. Figures 1–4: [http://rf.harris.com]
2. Figures 5–8: [http://www.hughes.com/]
3. Figures 9–12: Cobham/Thrane&Thrane
5. Figure 17: Cobham/Thrane&Thrane

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